



## MAXMOTION MOTORS

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### LOW VOLTAGE AC MOTORS WARRANTY PROCEDURES “T” FRAME 140-449T

#### WARRANTY

MEP, in connections with motor sold, assumes directly, the responsibility for the administration and resolution of warranty for all MAXMOTION motors on behalf of any purchaser or user of MAXMOTION Low Voltage Motors.

MEP agrees to correct by repair or replacement any defect in workmanship or material which may develop under proper or normal use during the period of 30 months from date of installation, or 36 months from date of shipment for High efficiency motors.

Claims for repairs under this guarantee must be made either to MEP or to the nearest authorized service center. No service under the terms of this guarantee will be rendered at any other place except by prior consent. If transportation charges are necessary, MEP will pay these charges one way only. In making this guarantee, the company assumes no responsibility for consequential damages arising from the operating failure of the motor, for any reason whatsoever. Nor do it assume responsibility for improper storage or handling by customer or user prior to placing into service.

#### WARRANTY PROCEDURES

Service centers must forward invoices to MEP. Invoices will not be accepted unless accompanied by a fully completed failure report sheet and priced in accordance with published Repair Allowances.

Every effort must be made to secure the original installation date of the motor, and also the name of the company that originally purchased the motor from MEP.

When a motor is completely burnt-out, the possibility of replacement must be checked with MEP before proceeding with rewinding.

MEP will advise as to the disposition of the faulty motor when replacement is made.

If after testing, no repairs of any kind are necessary. MEP will not be responsible for any charges involved.

No liability will be accepted for field service charges unless previously authorized by MEP.

Motor failures within the warranty period from causes other than defects of material or workmanship, are not covered by the warranty. The motor will be repaired at the user's expense

MEP does not assume responsibility for motor failures due to any of the following causes:

- ◆ Incorrect connections to power supply
- ◆ Motor operated on wrong voltage or frequency
- ◆ Overloading
- ◆ Misapplication
- ◆ High or low voltage conditions
- ◆ Extreme temperatures
- ◆ Accident or faulty repairs
- ◆ Improper adjustment, installation or neglect
- ◆ Improper fusing or overload protection
- ◆ Moisture condition and condensation
- ◆ Single-phase condition

When motors are replaced, the nameplate must be returned with the warranty report. Under no circumstances will MEP issue a credit in lieu of a replacement motor.

MEP reserves the right to inspect warranty failures at its authorized service center. Defective motors replaced on a NO CHARGE basis must be tagged with the warranty report number and kept for inspection by MEP.

# MAX MOTION MOTORS

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## LOW VOLTAGE AC MOTORS WARRANTY PROCEDURES

### WARRANTY

MEP assumes directly, the responsibility for the administration and resolution of warranty for all MAX MOTION motors on behalf of any purchaser or user of MAX MOTION low, medium and high voltage motors. MEP agrees to correct by repairing or replacement any defect in workmanship or material which may develop under proper or normal use during the period of 18 months from date of installation, or 24 months from date of shipment.

Claims for repairs under this guarantee must be made either to MEP or to the nearest authorized service center. No service under the terms of this guarantee will be rendered by any other party except by prior consent. If transportation charges are necessary, MEP will pay these charges one way only. In making this guarantee, the company assumes no responsibility for consequential damages arising from the operating failure of the motor. Nor does it assume responsibility for improper storage or handling by any other party after the motor has left MEP's warehouse.

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### WARRANTY PROCEDURES

Service centers must forward invoices to MEP. Invoices will not be accepted unless accompanied by a fully completed failure report sheet and priced in accordance with published Repair Allowances.

Every effort must be made to secure the original installation date of the motor, and also the name of the company that originally purchased the motor from MEP.

When a motor is completely burnt-out, the possibility of replacement must be checked with MEP before proceeding with rewinding.

MEP will advise as to the disposition of the faulty motor when replacement is made.

MEP will not be responsible for any charges if it is found that after testing, repairs are not required.

No liability will be accepted for field service charges unless previously authorized by MEP.

Motor failures within the warranty period from causes other than defects of material or workmanship, are not

covered by the warranty. The motor will be repaired at the user's expense

MEP does not assume responsibility for motor failures due to any of the following causes:

- Incorrect connections to power supply
- Motor operated on wrong voltage or frequency
- Overloading
- Misapplication
- High or low voltage conditions
- Extreme temperatures
- Accident or faulty repairs
- Improper adjustment, installation or neglect
- Improper fusing or overload protection
- Moisture condition and condensation
- Single-phase condition ( For 3 phase motors)

When motors are replaced, the nameplate must be returned with the warranty report. MEP will not issue a credit in lieu of a replacement motor.

MEP reserves the right to inspect warranty failures at its authorized service center. Defective motors replaced on a "NO CHARGE" basis must be tagged with the warranty report number and kept for inspection by MEP.

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